

Privacy Policy

Effective Date: July 2023

This Privacy Policy ("Policy") describes how Metropolitan Solutions Group, Inc., a company incorporated in the state of Nevada and its affiliates ("we," "us," or "our"), collects, uses, and discloses personal information when you visit and utilize our website, accessible nationally across the USA ("Website").

1. Information We Collect

1.1 Personal Information: We may collect personal information from you when you voluntarily provide it to us through the Website. This may include:

- Contact information (e.g., name, email address, phone number)
- Demographic information (e.g., age, gender)
- Account credentials (e.g., username, password)
- Payment information (e.g., credit card details)
- Communication preferences

1.2 Automatically Collected Information: When you visit our Website, we may automatically collect certain information about your device and usage patterns. This may include:

- IP address
- Browser type and version
- Operating system
- Referral source
- Pages visited and links clicked
- Date and time of access
- Cookies and similar technologies (refer to Section 4)

2. Use of Information

We use the collected information for the following purposes:

- To provide and improve our services, products, and Website functionality
- To personalize and enhance your experience on our Website
- To process and fulfill your orders and requests
- To communicate with you, respond to inquiries, and provide customer support
- To send you promotional materials and updates (with your consent)
- To enforce our terms and conditions and protect our rights, property, or safety
- To comply with legal obligations and prevent fraudulent activities

3. Disclosure of Information

We may disclose your personal information in the following circumstances:

- Service Providers: We may engage third-party service providers to assist with our operations and services, who are bound by confidentiality obligations.
- Legal Compliance: We may disclose personal information to comply with applicable laws, regulations, legal processes, or enforceable governmental requests.

- Business Transfers: In the event of a merger, acquisition, or sale of all or a portion of our assets, your personal information may be transferred to the acquiring entity.
- Consent: We may disclose your personal information for any other purpose with your explicit consent.

4. Cookies and Similar Technologies

Our Website uses cookies and similar technologies to collect information about your browsing activities. Cookies are small text files stored on your device. By using our Website, you consent to the use of cookies and similar technologies as described in our Cookie Policy.

5. Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the Internet or electronic storage is 100% secure. Therefore, while we strive to protect your personal information, we cannot guarantee its absolute security.

6. Third-Party Links

Our Website may contain links to third-party websites or services that are not operated or controlled by us. This Policy does not apply to those third-party websites. We encourage you to review the privacy policies of any third-party websites you visit.

7. Children's Privacy

Our Website is not intended for individuals under the age of 13. We do not knowingly collect personal information from children. If you believe we may have collected personal information from a child under 13, please contact us, and we will promptly delete the information.

8. Your Rights

You may have certain rights regarding your personal information, which may include the right to access, update, or delete your information. To exercise these rights or for any inquiries regarding your personal information, please contact us using the information provided at the end of this Policy.

9. Your California Privacy Rights

Per California law, if you are a California resident you have the right to request that Metropolitan Solutions Group, Inc. and its affiliates, disclose certain information to you about our collection and use of your personal information over the last 12 months. If you would like to make such a request, please contact us at using the information provided at the end of this Policy.

10. Changes to this Policy

We reserve the right to update or modify this Policy at any time. The updated Policy will be posted on our Website with the effective date. Please review this Policy periodically for any changes.

11. Contact Us

If you have any questions or concerns about this Policy or our privacy practices, please contact us at:

Metropolitan Solutions Group, Inc.
1420 Chestnut Street
Portsmouth, VA 23704

Phone: 1-877-844-0021

Email: info@metrosolutionsusa.com

By using our Website, you acknowledge that you have read and understood this Privacy Policy and agree to its terms.